

# content services



## A collaborative solution for creating, managing and distributing catalog content

Managing catalog content is a huge challenge for both suppliers and buyers. Suppliers need fast, efficient methods for keeping changing content up to date. Buyers need to be able to quickly find specific items and complete transactions with minimum effort.

Pantellos offers a solution—our Content Services platform powered by Requisite Technology.™ Pantellos Content Services blends multi-supplier content into a seamless unified catalog that takes the headaches out of using and maintaining content. Suppliers gain greater control over their own content with an easy-to-use management system. Buyers receive powerful options for browsing and searching supplier catalogs so they can find what they need faster.

## Enhanced content management capabilities

To manage catalog content, suppliers must continually update catalogs with new items, product updates, price revisions and other changes. This process can be cumbersome, expensive and subject to errors. With Pantellos Content Services, suppliers gain a flexible content management infrastructure that is easy to use, incorporates efficient workflows and quality assurance rules, and supports all major e-commerce XML formats.

## Powerful catalog searching

When buyers search for a specific product or service, a frequent result is too many items, or none at all. Pantellos Content Services ends this frustration with flexible, powerful searching capabilities that help users narrow their search and quickly find what they're looking for. The search capability even works with misspelled words, slang terms and part numbers—almost any term users enter.

## Pantellos Catalog Manager

As part of Content Services, Pantellos hosts supplier catalogs on the remote Content Services platform. We then work with buyer organizations to enable round-trip requests from your internal procurement application to our catalog repository. Benefits include:

- Ability to conduct parametric searches and quickly locate and compare catalog items
- Direct Pantellos team involvement in creating and managing catalog files, freeing up your internal resources for other work
- No requirement to refine catalog files with UNSPCSC categorization; no content refining needed if buyer and supplier are comfortable with catalog quality



## fast facts

- Offers multiple, flexible search techniques
- Improves supplier control of catalog content and makes content management easier
- Simplifies direct material searching by finding categories containing similar products and then allowing users to expand or narrow the search
- Automatically builds product indices by category, manufacturer and supplier catalogs and then ranks results according to relevance
- Works flexibly with a variety of search terms, including slang, part numbers and misspelled words
- Integrates with e-procurement and other systems in a variety of ways
- Supports multiple round-trip requests from the Marketplace or buyer e-procurement systems
- Defines catalog scalability with fast searching of millions of catalog items
- Includes more than 10 language interfaces, including multi-byte languages; easily accommodates other languages
- Simultaneously displays multiple currencies in search display results

## features

### Catalog Searching

- Natural language search capability —works with any search term
- Easy-to-use browser interface that requires little or no training
- Multiple search methods, including indices by product, category, manufacturer or supplier
- Parametric search refinement
- Visual catalog display with side-by-side comparisons
- Easy integration with many e-business platforms and systems
- Automatic conversion into multiple currencies

### Content Management

- Easy-to-use interface that requires no database skills
- Content loading and editing using a variety of industry-standard formats
- Easily customized business and quality assurance rules
- Built-in workflows and approval processes
- Full suite of quality assurance tools

## powerful partner

Pantellos Content Services is powered by Requisite Technology. Requisite Technology helps companies conducting Internet commerce to create, organize and manage product and service information for efficient Web-based searching, buying and selling.



## requirements

- Execution of agreements required for participation in the Pantellos Marketplace
- Internet connection
- Standard Internet browser (Windows Internet Explorer, Netscape Navigator)

## next steps

To find out how Pantellos Content Services can improve your ability to access and manage catalog content in the Marketplace, talk with your Pantellos Development Manager or request information at:

E-mail: [information@pantellos.com](mailto:information@pantellos.com)  
Main: 281.863.6300

Website: [www.pantellos.com](http://www.pantellos.com)  
Toll-free (US): 877.777.4888

## about pantellos

Pantellos is the leading supply chain services company for the utility and energy services industries. Built by the industry, for the industry, Pantellos offers access to deep industry and supply chain expertise, a broad suite of supply chain services, an active trading community and leading-edge technologies. Pantellos is based near Houston, Texas, USA.

